

# Ballons

**Address:** Basepoint Business Centre,

Yeoford Way,

Marsh Barton,

Exeter

Devon

EX2 8LB

**Tel:** 01392 826065

**Helpline:** N/A

**Email:** [admin@balloonscharity.co.uk](mailto:admin@balloonscharity.co.uk)

**Website:** <http://balloonscharity.co.uk.gridhosted.co.uk/>

## **Description:**

Balloons provides support for children, young people and their families before an expected death (pre-bereavement) and following the death (post-bereavement) of someone significant in their lives.

Balloons offers a wide range of practical, emotional and social support to children, young people and their families. We provide guidance over the phone, a chance to ask questions over email, face-to-face support and an opportunity to meet with others in a similar situation.

We are also able to give guidance to professionals and anyone with a role in supporting bereaved children.

- Information, guidance and downloadable support sheets via our website.
- A dedicated phone line and referral service for parents, carers and professionals.
- A trained Grief Support Worker.
- Activity Days and Family Events.
- Recommend resources and publications.

Covers - Exeter, Mid and East Devon

**Service level:** Local

# Child Bereavement UK

**Address:** Clare Charity Centre,

Wycombe Road,

Saunderton

Buckinghamshire

HP14 4BF

**Tel:** 01494 568900

**National Helpline:** 0800 02 888 40

**Email:** [enquiries@childbereavementuk.org](mailto:enquiries@childbereavementuk.org)

**Website:** <http://www.childbereavementuk.org/>

## **Description:**

Child Bereavement UK supports families and educates professionals when a baby or child dies or is dying, or when a child is facing bereavement.

- Support & information line
- email support & information
- Family bereavement support
- Publications & resources
- Support & training for schools

**Service level:** National

# Child Death Helpline

**Address:** Barclay House,

37 Queen Square,

London

WC1N 3BH

**Tel:** 020 7813 8416

**National Helpline:** 0800 282 986 or 0808 800 6019 (mobiles only)

**Email:** [contact@childdeathhelpline.org](mailto:contact@childdeathhelpline.org)

**Website:** <http://childdeathhelpline.org.uk/>

## **Description:**

We receive calls and support parents whose child was of any age when they died.

We provide support not only at times of crisis but also for the on-going needs of callers over their lifetime.

Most calls are from parents, although we do hear from many other family members – aunts, grandparents, brothers and sisters, friends - and also teachers, emergency services staff and healthcare professionals.

Translation/interpreting service available

**Service level:** National

# Children and Families in Grief

**Address:** PO Box 425,

Paignton

Devon

TQ4 9BF

**Tel:** 01803 393917

**National Helpline:** N/A

**Email:** [info@childrenandfamiliesingrief.co.uk](mailto:info@childrenandfamiliesingrief.co.uk)

**Website:** <http://www.childrenandfamiliesingrief.co.uk/>

## **Description:**

A charitable organisation that provides practical, emotional and creative support for children and their families in South Devon following bereavement, including:

- Home visits from therapists
- Bereavement weekends
- Covers South Devon area

**Service level:** Local

## Cruse for Children

**Address:** C/O Cruse Bereavement Care,

PO Box 800,

Richmond

**Tel:** N/A

**National Helpline:** 0808 808 1677

**Email:** [hopeagain@cruse.org.uk](mailto:hopeagain@cruse.org.uk)

**Website:** <http://www.cruse.org.uk/bereavement-services/children>

### **Description:**

Many branches offer support to children and young people. Find your local branch and contact them to see what is offered in your area.

Our website Hope Again is a website designed for young people by young people. It includes information and forums where young people can share their experiences.

If you are a young person and someone you know has died why not send a private message to one of our trained volunteers at [hopeagain@cruse.org.uk](mailto:hopeagain@cruse.org.uk) who will reply to you by email.

If you want to talk to someone direct, call our FREE phone helpline on 0808 808 1677

We offer a number of leaflets and publications to help children and young people.

**Service level:** National

# Cruse Cornwall

**Address:** St Austell

Cornwall

PL26

**Tel:** 01726 76100

**National Helpline:** 0844 477 9400

**Email:** [cornwall@cruse.org.uk](mailto:cornwall@cruse.org.uk)

**Website:** <http://www.cruse.org.uk/cornwall-area-map>

## **Description:**

Cruse offers support, advice and information to children, young people and adults when someone dies. Trained Bereavement Volunteers offer face to face support and telephone support and our Helpline is open for 4 hours a day Monday to Friday. We run 5 Friendship groups throughout Cornwall. All our Services are strictly confidential and free of charge.

**Service level:** National / local

## Cruse Devon

**Address:** 3 Palace Gate, Exeter

Devon

EX1 1JA

**Tel:** 0300 330 5466

**National Helpline:** 0844 477 9400

**Email:** [devon@cruse.org.uk](mailto:devon@cruse.org.uk)

**Website:** <http://www.cruse.org.uk/devon-area-map>

### **Description:**

Crossline, 37-41 Grenville Road, Plymouth, PL4 9PY (open Mondays - home visits also available)

North Devon Support/Counselling rooms at 6 Bridge Chambers, The Strand, Barnstaple, EX31 1HB

South Devon (home visits only)

Exeter Support/Counselling rooms at 3 Palace Gate, Exeter, EX1 1JA (also home visits available).

**Service level:** National / local

## Families in grief

**Address:** Rose Hill,

Heywood Road.

Bideford

Devon

EX39 3PG

**Tel:** 01237 479027 or 07722 811913

**Helpline:** N/A

**Email:** [info@familiesingrief.org](mailto:info@familiesingrief.org)

**Website:** <http://familiesingrief.org/>

**Description:**

Supports children, young people and their families who have experienced the death of someone close to them.

Holds Children's and Teenage groups

Covers North Devon and Torridge.

**Service level:** Local

# Jeremiah's Journey

**Address:** Office 33

Stonley Court,

Mary Seacole Road

The Millfields.

Plymouth

Devon PL1 3JY

**Tel:** 01752 424348

**National Helpline:** N/A

**Email:** Via website enquiries form

**Website:** <http://www.jeremiahsjourney.org.uk/>

**Description:**

A charity for grieving children and their parents

- Short Term Therapeutic Group Programme
- Individual or Family Sessions
- Ongoing Support
- Services for children, teenagers and parents

Area covered - Plymouth and immediate surrounding area.

**Service level: Local**

# Penhaligons Friends

**Address:** Trecarrel,

Ground Floor,

Drump Road,

Redruth,

Cornwall

TR15 1LU

**Tel:** 01209 210624 or 01209 215889

**National Helpline:** N/A

**Email:** [enquiries@penhaligonsfriends.org.uk](mailto:enquiries@penhaligonsfriends.org.uk)

**Website:** <http://www.penhaligonsfriends.org.uk/>

## **Description:**

We are a Cornish charity supporting bereaved children, young people, parents and carers throughout the county.

All the helpers have had special training to enable them to support you if are grieving the loss of someone you loved. We do this through a variety of activities including:

- One to one support
- Teenage Group
- Memory days

**Service level:** Local

# Road Peace

**Address:** Shakespeare Business Centre

245a Coldharbour Lane,

Brixton

London

SW9 8RR

**Tel:** 020 7733 1603

**National Helpline:** 0845 4500 355

**Email:** [Info@roadpeace.org](mailto:Info@roadpeace.org)

**Website:** <http://www.roadpeace.org/>

## **Description:**

Support and advice to all bereaved and injured road traffic victims.

We offer emotional support through:

- our helpline
- our volunteer befrienders
- our resilience building support programme
- our local groups (Bristol, Liverpool, London, Newcastle-upon-Tyne, Northampton)

We also have good relationships with other organisations that help the bereaved and injured and are often able to find additional local avenues of support through them. The first point of contact for all our services is our Helpline ( Mon-Fri 9am to 5pm).

**Service level:** National

## Road Peace (SW)

**Address:** Metcalfes Solicitors.

46-48 Queen Square.

Bristol

BS1 4LY

**Tel:** 0117 9453 035

**National Helpline:** N/A

**Email:** [mholder@metcalfes.co.uk](mailto:mholder@metcalfes.co.uk)

**Website:** <http://www.roadpeace.org/>

**Description:**

Support and advice to all bereaved and injured road traffic victims as a group of the national organisation.

**Service level:** Local

# Winstons Wish

**Address:** 3rd Floor,

Cheltenham House,

Clarence Street,

Cheltenham

Gloucestershire

GL50 3JR

**Tel:** 01242 515157

**National Helpline:** 08452 03 04 05

**Email:** [info@winstonswish.org.uk](mailto:info@winstonswish.org.uk)

**Website:** <http://www.winstonswish.org.uk/>

## **Description:**

Winston's Wish provides Support Services such as:

- professional therapeutic help in individual, group, and residential settings
- a national helpline
- interactive website
- and publications.
- professionally qualified clinical practitioners provide bereaved children and their families with a range of support services.

**Service level:** National